SECTION 10: Troubleshooting Guide

Troubleshooting Guide

Symptom:	Solution:
T-1	Check for mechanical binds in the drum drive. Check/replace the Motor Control PCB. Check/replace “A” sensor actuator. Check/replace associated wires.
T-3	Check/replace the Motor Control PCB. Check/replace associated wires.
T-4	Check/replace the Motor Control PCB. Check/replace associated wires.
T-13	Check/replace the Motor Control PCB. Check/replace associated wires. Check/replace “C” sensor or actuator plate.
T-16	Check/replace the Motor Control PCB. Check/replace associated wires. Check/replace “C” sensor or actuator plate.
C-34 Paper jam on drum	Check Risograph for paper path specifications. Check numbering cylinder drive wheel alignment.
C-32 Paper jam in receiving area	Check Risograph for paper path specifications.
C-52 Install print cylinder	Check drum interlock and actuating lever. Check/replace associated wires.
C-53 Install ink cartridge	Check/replace the Motor Control PCB. Check/replace associated wires.
Registration problems: lead to trail edge	Check Risograph vertical print position (panel). Check numbering head vertical position.
Registration problems: side-to-side	Check Risograph horizontal print position (feed table). Check numbering head horizontal position.

Symptom:	Solution:
Voids - image area missing partial print	Check/replace ink rollers. Check Risograph pressure system adjustments. Ensure ink shaft drive wheels are properly positioned.
Two-Up Mode won't function properly	Not applicable with numbering cylinder.